Desktop Manager 2.7™

Notes Client Management

Comprehensive audit, enforcement
of corporate standards and
automatic recovery of Notes desktops

Key Benefits

- **Reduce Notes clients TCO**
- **Improve Notes administration team productivity**
- **Improve Helpdesk Productivity**
- **Standardize Clients**
- **Guarantee Notes desktops compliance with corporate rules**
- **Eliminate administrative tasks for end users**
- **Guarantee messaging system availability and quality of service**

Payback in 6 months or less

Reducing Lotus Notes client administration costs is a key element in a global IT cost reduction strategy, even more for companies with very large Lotus Notes environments. With the release of Lotus Notes 8.5, the need to migrate user desktops increased administrator's need and will to optimize client management.

With **Desktop Manager™**, reduce significantly your Lotus Notes client administration costs, and therefore your IT costs by:

- **Standardizing** Lotus Notes Client configurations
- **Optimizing** administration tasks which represent up to 70% of management costs
- **Minimizing** the impact of application changes and upgrades.

With **Desktop Manager™** run a comprehensive audit of your Lotus Notes environment to obtain highly detailed information and calculate the TCO.

With **Desktop Manager™** your auditing process offers up to date information at any point.

Through the analysis of **Desktop Manager™**'s audit results:

- Take the right measures to reduce the TCO of your Lotus Notes environment.
- Plan updates, consolidations & migrations for your entire environment.

With **Desktop Manager™** administration and control functionalities deploy a centralized management strategy to:

- Reduce Lotus Notes desktop's TCO
- Reduce your administration costs and free your administration teams for added value tasks
- Guarantee Lotus Notes desktops compliance with company standards.

Lotus Notes Client Management & Control

Remote Audit
with Desktop Manager Audit

HELPDESK

Control User Action
with Desktop Manager Hook

Modify Settings
with Desktop Manager Tasks

ADMINISTRATION

ADMINISTRATION

Enforce Settings
with Desktop Manager Profile

Key Features

- **Workstation audit**
- **Support for roaming users**
- **Local maintenance launch**
- **Workspace database icons management**
- **Modify Location Connection and Account document values**
- **Modify Replicator page entries options**
- **Modify Archive Profile document values**
- **Compact databases**
- **Modify database ACL**
- **Update desktop ECL from NAB administration ECL**
- **Add / delete / modify Notes.ini file variable values**
- **Build a dynamic mail signature**

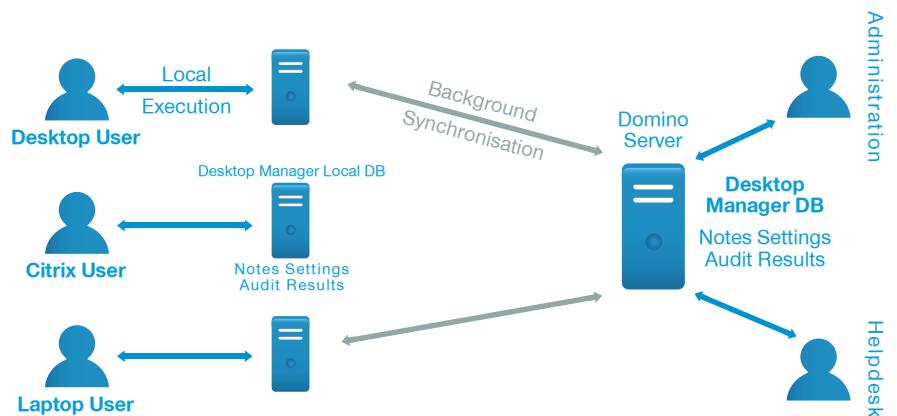## Supported Versions

Lotus Notes clients and Domino Servers :
All versions from 4.6.x to 8.5.x

Operating Systems :
All Windows versions
32 bits (95, 98, Me, 2000, NT, XP, Vista, 7) and 64 bits

Citrix Environments

Desktop Manager Architecture

Local Execution — Desktop User — Desktop Manager Local DB

Background Synchronisation — Domino Server — Desktop Manager DB — Notes Settings Audit Results

Citrix User — Notes Settings Audit Results

Laptop User

Administration

Helpdesk

Reduce Administration Costs

With **Desktop Manager**™ provide your administration team complete and remote control over the Notes clients they manage:

- **Remotely audit** Notes client configurations.
- **Remotely control, modify or configure** Notes clients.
- **Standardize and maintain** Notes Configuration settings.
- **Enforce the correct Connection and Location** documents. When an end user deletes a standard connection document or any other critical setting, Desktop Manager™ will automatically replace or reset it.
- **Ensure data integrity** and update with backup and restore Roaming feature.
- **Remotely Control User actions** blocking specific actions that penalize the infrastructure such as sending emails or attachments exceeding a certain size.

Reduce Helpdesk Costs

With **Desktop Manager**™ reduce volume and duration of Helpdesk calls through:

- **Standardization** of the Notes configurations.
- **Change Management Control** through automatic and transparent deployment of configuration changes without user intervention.
- **Automation of repair** processes.
- **Quick Diagnose and repair** without involving the End-User.
- **Remote audit and control** of the Notes clients supported.

Improve Users Productivity

- **Improve Lotus Notes application availability.**
- **Free end-users from administrative tasks.**
- **Access the same desktop configuration** when moving from one workstation to another with Desktop Manager™ roaming feature.

Desktop Management Suite

Desktop Manager™ is a product of the **Desktop Management Suite**™, which also includes the following complementary solutions :

- **Desktop Project**™: Project monitoring and full automation project management solution for Lotus Notes Server consolidation and user migration.
- **Desktop Upgrader**™: Project monitoring and full automation project management solution for Lotus Notes clients release upgrade projects.